

## ENVIRONMENTAL SETTING

### Existing Conditions

The Glendale Police Department provides police protection services in the City of Glendale, with headquarters at 140 North Isabel Street, approximately one-half mile from the project site, as illustrated in **Figure 4.11.2-1**. The project site is located in Police Patrol District 20, which is bordered by the Ventura Freeway to the north, Brand Boulevard on the east, and the City limits to the west and south. The proposed Glendale Town Center is specifically located in Reporting District #265, which is bordered by Broadway to the north, Brand Boulevard to the east, Colorado Street to the south, and Central Avenue to the west.<sup>1</sup>

The Glendale Police Department has 244 sworn officers and 116 non-sworn positions. The Department uses the 2.0 officers per 1,000 residents standard, which is recommended by the Federal Bureau of Investigation as a planning standard to determine adequate staffing levels.<sup>2</sup> Based on a 2003 population estimate of 202,700 residents, provided by the State Department of Finance, the officer to population ratio in the City is presently 1.20 sworn officers per 1,000 residents. Therefore, the City is currently below recommended staffing levels.

In 2001, the Department reported 4,515 major crimes for a rate of 23.2 crimes per 1,000 residents.<sup>3</sup> This rate was the second lowest among California cities with a population of 150,000 or more. Reporting District #265 reported 23 major crimes and 75 minor crimes in 2002 for a total of 98 crimes.<sup>4</sup>

## REGULATORY FRAMEWORK

All law enforcement agencies within the State of California are organized and operate in accordance with the applicable provisions of the California Penal Code. This code sets forth the authority, rules of conduct, and training for peace officers. Under state law, all sworn municipal and county officers are State Peace Officers.

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<sup>1</sup> Written correspondence from Lieutenant Peter Michael, Glendale Police Department and Mark Berry, Project Manager, Glendale Redevelopment Agency, August 2003.

<sup>2</sup> Ibid., December 2003.

<sup>3</sup> City of Glendale, *Quality of Life Indicators Report 2002*, January 2003, pg. 59.

<sup>4</sup> Written correspondence from Lieutenant Peter Michael, Glendale Police Department and Mark Berry, Project Manager, Glendale Redevelopment Agency, August 2003.

The County of Los Angeles is required by state law to organize a formal mutual aid agreement between all police departments within its jurisdiction. This agreement is set forth in the Mutual Aid Operations Plan for Los Angeles County. The Mutual Aid Operations Plan provides a structure of response should an emergency in Glendale arise that requires immediate response by more law enforcement personnel than would be available to the Glendale Police Department using all available resources.

The Glendale Police Department operates the Community Oriented Policing and Problem Solving program, a community policing program that promotes proactive long-term problem solving through community police partnerships that address community concerns, causes of crime, and the fear of crime. The goal of the program is to improve the quality of life for those living, working, or visiting the City of Glendale.

There are a number of goals and policies set forth by the City of Glendale in the General Plan Community Facilities and Safety Elements that relate to police protection services. A description of applicable goals and policies is provided in **Section 4.1, Land Use and Planning**. As discussed in **Section 4.1**, the project does not conflict with applicable General Plan goals and policies relating to police protection services.

## **ENVIRONMENTAL IMPACTS**

### **Methodology**

Potential project impacts were evaluated based on the adequacy of existing and anticipated staffing, equipment, and facilities to meet the additional demand for police protection services resulting from development of the proposed project. Effects on the officer to population ratio and the net increase in reported incidents and calls for service were taken into consideration when determining the impact of the project on police protection services.



FIGURE 4.11.2-1

Police Station Location

## Thresholds of Significance

The following threshold for determining the significance of impacts related to police protection services is contained in the environmental checklist form contained in Appendix G of the most recent update of the California Environmental Quality Act *Guidelines*. Impacts related to police protection are considered significant:

- Would the project result in substantial adverse physical impacts associated with the provision of new or physically altered governmental facilities, need for new or physically altered governmental facilities, the construction of which could cause significant environmental impacts, in order to maintain acceptable service ratios, response times or other performance objectives for any of the public services:
  - Fire protection (issue is addressed within **Section 4.11.1, Fire Protection and Emergency Medical Services**);
  - Police protection;
  - Schools (issue is addressed within **Section 4.11.3, Schools**);
  - Parks (issue is addressed within **Section 4.13, Recreation**); and
  - Other public facilities (issue is addressed within **Section 4.11.4, Library Services**).

## Impact Analysis

The applicable threshold of significance is listed below and is followed by analysis of the significance of any potential impacts, the identification and discussion of any design features of the project that would lessen or avoid potential impacts, as well as other measures identified that would lessen or avoid potential impacts. Finally, the significance of potential impacts after the implementation of all identified mitigation measures is presented.

***Threshold:*** **Would the project result in substantial adverse impacts associated with the provision of new or physically altered governmental facilities, need for new or physically altered governmental facilities, the construction of which could cause significant environmental impacts, in order to maintain acceptable service ratios, response times or other performance objectives for police protection.**

### ***Impact Analysis:***

Officer to Population Ratio – Implementation of the Glendale Town Center will result in the direct addition of 946 new residents to the City of Glendale. As indicated in **Section 4.2, Population and Housing**, it is also estimated that employment opportunities associated with the project could indirectly add up to 1,176 residents in the City due to employee relocation. Combined, the addition of approximately 2,100 residents to the current estimated population of 202,700 will reduce the present

officer to population service ratio of 1.20 officers per 1,000 residents to 1.19 sworn officers per 1,000 residents, a difference of less than 1 percent. While this change is not substantial, implementation of the project will still result in the City remaining below the 2.0 officers per 1,000 residents standard. Therefore, impact of the proposed project on the officer to population ratio is considered significant.

Police Investigations – The introduction of 946 new residents, 1,756 employees, and between 30,000 and 32,000 patrons a day would result in a net increase in reported incidents requiring police investigations. To predict the number of reported incidents, crime statistics for Glendale Galleria were applied to the Glendale Town Center’s estimated visitor population. With a daily population of 55,000 visitors, the Galleria currently generates a total of 957 reported incidents per year. This figure does not include all calls for service or observations by field units. Applying this same ratio of incidents to number of visitors, it is estimated that the Glendale Town Center would generate 557 reported incidents per year requiring police investigations.<sup>5</sup>

Calls for Service – Operation of the Glendale Galleria will also result in a net increase in calls for police protection services, which include calls for police investigations. The Galleria currently generates 6,500 calls per year or about 18 to 20 calls per day. Based on this amount, the proposed project can expect to generate 3,782 calls annually or about 11 calls per day.<sup>6</sup>

To meet demand for police investigations and routine calls for service at the Glendale Galleria, current Glendale Police Department staffing at the Galleria includes one Sergeant, five officers, and one community service officer. The Glendale Police Department estimates the Glendale Town Center would require four sworn personnel and one community service officer to respond to the number of emergency and routine calls for police protection services estimated for the project. The Police Department does not have the personnel to adequately provide police protection service to the proposed project with existing staffing levels.<sup>7</sup> The impact of the project on police protection services is considered significant for this reason.

**Project Design Features:** The following are project design features that would lessen the impact of the proposed Glendale Town Center on police protection services.

PDF 4.11.2-1(a) The project Applicant will provide a minimum of 1,000 square feet of space for a police substation with the entrance visible from the project common area and with visible

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<sup>5</sup> Ibid.

<sup>6</sup> Ibid.

<sup>7</sup> Ibid.

Glendale Police Department signage. The substation will contain three holding cells, equipment lockers for personnel, and changing room/restroom facilities.

PDF 4.11.2-1(b) The project Applicant will provide an on-site security force to patrol the project site 24 hours a day, seven days a week.

PDF 4.11.2-1(c) The project Applicant will install a video surveillance system throughout the project site, and install fire alarms in each of the project's buildings.

PDF 4.11.2-1(d) The project Applicant will develop a Crisis Management Plan to address major disastrous events, including fires, earthquakes, and storms. The Crisis Management Plan is an emergency tool that utilizes the Incident Command System, and it is designed to be effective in a wide variety of emergencies; it is especially useful due to its ability to handle several emergency management situations simultaneously. The Crisis Management Plan would also set forth responsibilities during crisis incidents and would ensure that security is maintained during a crisis situation. Implementation of the Crisis Management Plan would be coordinated with the Glendale Police Department and other emergency response agencies.

PDF 4.11.2-1(e) The project Applicant will supply the Glendale Police Department with street elevations and conceptual outlines of buildings so that appropriate "Crime Prevention Through Environmental Design" concepts can be identified and provided during the final project design process. Concepts recommended by the Police Department will be implemented to the extent feasible.

PDF 4.11.2-1(f) Building plans will be filed with the Glendale Police Department. Plans will include access routes, floor plans, and any additional information that might relate to police service or response ability.

PDF 4.11.2-1(g) The development and implementation of on-site security provisions will be shared with the Glendale Police Department. Additionally, the on-site security staff will maintain regular contact with the Police Department in the event of security incidents or concerns.

PDF 4.11.2-1(h) The project Applicant will be required to conform to the regulatory framework set forth by state, county, and local police regulations.

***Level of Significance Before Mitigation:*** Significant.

**Mitigation Measures:** The follow measures are required to mitigate the impact of the Glendale Town Center on police protection services.

- 4.11.2-1(a) The City of Glendale shall provide four daily sworn officer positions (equal to six officer positions) and one community service officer position to provide police protection service for the Glendale Town Center.
- 4.11.2-1(b) The City of Glendale shall provide the Glendale Police Department staff assigned to the Glendale Town Center with the following equipment:
- One patrol vehicle – Code 3 equipped;
  - Four patrol bicycles – standard police equipped; and
  - One base station Motorola radio and five Motorola portable radios.

**Level of Significance After Mitigation:** Less than significant.

## Cumulative Impacts

The following cumulative analysis evaluates the impact of the proposed project and Citywide Projects on police protection services in the City of Glendale. Each applicable threshold is listed below in bold and is followed by an analysis of the cumulative impact of the project and Citywide Projects and their potential significance.

**Threshold:** **The project would result in a substantial adverse impact associated with the provision of new or physically altered governmental facilities, need for new or physically altered governmental facilities, the construction of which could cause significant environmental impacts, in order to maintain acceptable service ratios, response times or other performance objectives for police protection.**

**Impact Analysis:** As discussed in **Section 4.2, Population and Housing**, the proposed project and Citywide Projects would result in the addition of 3,189 residents and 7,471 full-time and part-time employees directly. In addition, employment opportunities associated with these projects could conservatively generate up to an additional 5,000 residents indirectly. As indicated in **Section 4.2, Population and Housing**, this is a conservative assumption. Increases in demand are routinely assessed by these agencies as part of annual monitoring and budgeting process. The City of Glendale shall monitor the number of calls for service responded to by the City's Police Department and add personnel and equipment when required. The cumulative impact, therefore, on police services in the City would be less than significant. As mitigation to the project, the City will provide adequate staff and equipment to meet the demands of the proposed project and reduce project impacts to less than significant.

Consequently, the project contribution would not be cumulatively considerable and would be less than significant.

*Project Design Features:* None are required.

*Level of Significance Before Mitigation:* Less than significant.

*Mitigation Measures:* None are required.

**Level of Significance After Mitigation:** Less than significant.