

**TAXICABS  
&  
NON-EMERGENCY MEDICAL  
TRANSPORTATION VEHICLES  
Regulations, Licenses and Permits**

**PERMITS & LICENSES**

**Owner's Permit**

No person shall operate any automobile for hire, dial-a-ride vehicle, jitney, non-emergency medical vehicle, or taxicab without first obtaining an owner's permit.

**G.M.C. 5.84.030**

**Driver's Permit**

No person shall operate any automobile for hire, dial-a-ride vehicle, jitney, non-emergency medical vehicle, or taxicab without first obtaining a driver's permit.

**G.M.C. 5.84.030**

**Vehicle License**

No owner or driver shall operate any automobile for hire, dial-a-ride vehicle, jitney, non-emergency medical vehicle or taxicab until the owner or driver has been issued an annual vehicle license. **G.M.C. 5.84.370(A) 2**

**Exceptions**

No owner's permit shall be required of the owner of the following:

- A. Any operations for which a certificate has been granted by the Public Utilities Commission of the State of California.
- B. Any vehicle which transports a passenger from outside the city to a destination within the city.
- C. Any vehicle which transports a passenger through the city while en route to a destination outside of the city. **G.M.C. 5.84.040**

**Owner's Permit – Application Acceptance Period**

Applications are only accepted July 1 through August 1 each year. **G.M.C. 5.84.090(A)**

**Owner's Permit – Hearing-Findings-Issuance**

Owner's permit application requires a public hearing. Findings must be approved by the Transportation and Parking Commission and vehicles certified by the City Clerk before issuance of permit. **G.M.C. 5.84.100(D)**

**Driver's Permit – Application**

Drivers must submit an application for a driver's permit to the City Clerk's office. They must also provide a driving record from the California Department of Motor Vehicles.

Taxicab drivers must annually test negative for alcohol and controlled substances. Non-emergency medical drivers must submit verified copies of current CPR and First-Aid Certificates. Upon initial application and every three years thereafter, drivers must be fingerprinted and cleared by the State of California Department of Justice. A driver's permit shall be effective for one year from the date of issuance. **G.M.C. 5.84.120**

## **REGULATIONS**

### **Items to be displayed**

Every vehicle must display in plain view in the rear passenger compartment the rates of fare, owner's name, business address, telephone, and the license number issued by the City Clerk. **G.M.C. 5.84.190(A)**

Additionally, a "Notice to Passengers" sign must be displayed in the rear passenger compartment. It must state:

#### **Notice to Passangers**

**This vehicle is regulated for your health, safety, and convenience. The regulations require:**

- 1. This vehicle to be kept neat, clean and sanitary.**
- 2. The driver shall be courteous and neat and clean in appearance.**
- 3. Smoking by the driver or passengers is prohibited.**

**If you have any reason to believe that this vehicle has not been operated in compliance with these requirements or that the service provided has been unsatisfactory, please call the City of Glendale at 818) 548-2090 between 8:00 a.m. and 5:00 p.m. G.M.C. 5.84.190**

Taximeters shall be placed so that the amount to be charged shall be well lighted and readily seen by the passenger. **G.M.C. 5.84.210**

### **Fare Receipt**

No driver shall refuse to give a receipt upon the request of any passenger. **G.M.C. 5.84.230**

### **Service**

All persons engaged in the taxicab business in the city shall render an overall service to the public. The owner who fails or refuses to give service without reasonable cause shall be deemed in violation and his owner's permit shall be subject to revocation procedures. **G.M.C. 5.84.250**

### **Taxicab & Automobiles For Hire – Passenger Compartment Exclusive**

Passengers shall have the exclusive right to the full use of the passenger compartment and no driver shall solicit or carry additional passengers. **G.M.C. 5.84.290**

**Direct Route Taken – Exception**

Drivers are required to carry passengers to a definite point in the most direct route possible; except in the case of dial-a-ride vehicles where the driver shall proceed as expeditiously as possible in the general direction of all the passengers. **G.M.C. 5.84.310**

**Other Requirements**

All vehicles shall be equipped with an air conditioning unit which is in good working condition at all times.

All vehicles for hire operations shall have disabled accessible vehicles as required by federal law. **G.M.C. 5.84.360**

**Vehicle Age Requirements**

Automobiles for hire or taxicabs must not exceed eight (8) years of age.

Non-emergency medical transportation vehicles must not exceed fifteen (15) years of age. **G.M.C. 5.84.363**

**Vehicle Identification – Decal**

Licensed non-emergency medical transportation vehicles shall be identified by a decal affixed to the left rear bumper of the vehicle.

Licensed taxicabs shall be identified by two decals placed in the center of the taxicab identification (diamond-shaped) decals affixed to the upper front portion of the right and left front doors, respectively. **G.M.C. 5.84.367(A)**

**Vehicle Inspection**

At least sixty (60) days prior to the expiration of the vehicle license, all vehicles are required to successfully complete an annual safety and compliance inspection and certification by the City Clerk.

In addition to the annual safety and compliance inspection, each taxicab must pass an inspection by an outside city-approved mechanic, by the end of six months after the City Clerk’s annual safety and compliance inspection. **G.M.C. 5.84.370(A) 1 & 2**

**Fee Schedule**

Application fee for Owner’s Permit	\$475.00
Vehicle Inspection Fee (per vehicle)	\$ 50.00
Annual License Fee (per vehicle)	\$100.00
Annual Driver Permit Application Fee	\$ 70.00